



VistAWeb

User Manual

***Version 5.0
(Patch WEBV*1*7)***

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Revision History

Date	Patch	Page(s)	Change(s)	Project Manager	Technical Writer
7/7/06	WEBV*1*7	1, 10, 11 2 – 9 22 25 27 4, 5, 6, 7, 8, 15, 17, 18, 19, 21 24, 26, 28, 30	Accessing VistAWeb from the CPRS Remote Data Available button. What's New with VistAWeb Release 5.0? VistAWeb "wait" message for multiple-site patient Progress Notes with new "Number" of notes explanation. Numeric sort added to VistAWeb Data Grid. VistAWeb screens were changed to improve usability for 508 compliance.	S. Madsen	M. Kelsey
4/6/06	WEBV*1*6	None	For software release 4.5.1, minor software changes were made to facilitate the processing and display of data.	S. Madsen	R. Merrill
3/22/06	WEBV*1*5	2 – 6; 14	Added screen captures to description of turning off the pop-up blocker and added section <i>What's New with VistAWeb Release WEBV*1*4.5</i> ; modified section on <i>Requesting Special User Access</i> to reflect new procedures.	S. Madsen	M. Kelsey
9/22/05	WEBV*1*4	Multiple	New screen captures, Home Telehealth vitals	G. Smith	J. Green
8/22/05	WEBV*1*4	1, 4, 5, 6, 13, 18	Test account information, patient context warning message, Autopsy and Cytopathology reports added, new screen captures, Home Telehealth vitals, copy to clipboard and group functionality added.	G. Smith	M. Kelsey
5/3/05	n/a	1, 2, 5, 8, 9, 13	Additional edits and	G. Smith	M. Kelsey

			clarification of URL access and “Special User” request procedures		
4/21/05	n/a	All	Format and minor edits; screen shot file sizes reduced; replaced textual occurrences of URLs for VistAWeb.	G. Smith	M. Kelsey
2/25/05	n/a	All	Revised shots to be SOP-compliant.		
2/18/05	n/a	2, 3, 4, 5, 6, 7, 8, 9, 10, 12, 13, 14, 15, 16, 17, 18	Additional URLs removed and pagination changed		
2/10/05	n/a	5, 8, 21, 23	Update screen shots and remove URLs from screen shots		
1/12/05	OR*3*230	All	Initial User Manual for use with beta test version		

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VistAWeb

Introduction

Veterans Health Information Systems and Technology Architecture (VistA) VistAWeb is an intranet web application used to review remote patient information found in VistA and the Health Data Repository (HDR) databases. VistAWeb mirrors the behavior of the Computerized Patient Record System (CPRS) and Remote Data View (RDV). However, by permitting a more robust and timely retrieval of remote-site patient data, VistAWeb is also an enhancement to CPRS/RDV.

There are three ways to access VistAWeb. VistAWeb may be made available from the Tools Menu within CPRS, and it can be selected as the default method of retrieving data from the Remote Data Available button in CPRS. The CPRS-spawned versions of VistAWeb are compliant with the Health Level 7 (HL7) Clinical Context Object Workgroup (CCOW) standards and therefore maintain context with the patient selected in CPRS. As a third option, VistAWeb can be accessed in a standalone mode by entering the uniform resource locator (URL) link (<https://vistaweb.med.va.gov/>) in the Internet Explorer address bar.

The standalone version of VistAWeb is connected to neither CPRS nor the clinical context management application. Standalone VistAWeb serves an important function for users who have been granted special access to multiple sites, such as for National Programs, VA researchers, and others. VistAWeb was also made available more broadly, though temporarily, to assist clinical staff with the retrieval of patient information from the sites affected by damage caused by hurricane Katrina.

These methods are discussed in more detail in later sections of this manual.

Known Constraints

There are known constraints in the installation and use of VistAWeb:

1. VistAWeb is a CCOW-compliant application. If VistAWeb is launched from CPRS on a computer without the CCOW-compliant Vergence Desktop Components installed, a message will be displayed saying “VistAWeb is CCOW compliant and has been unsuccessful in locating a CCOW vault. Please contact your local IRM for assistance.” VistAWeb will then exit.

Note: Information Resources Management (IRM) staff should refer to the VistAWeb Informational Patch OR*3*230 for guidance on where to find information and who to talk to about installation and configuration of the CCOW Desktop Components. Additional CCOW information can be found at <http://vista.med.va.gov/vistaweb/index.htm> and <http://vista.med.va.gov/CCOW/index.html>.

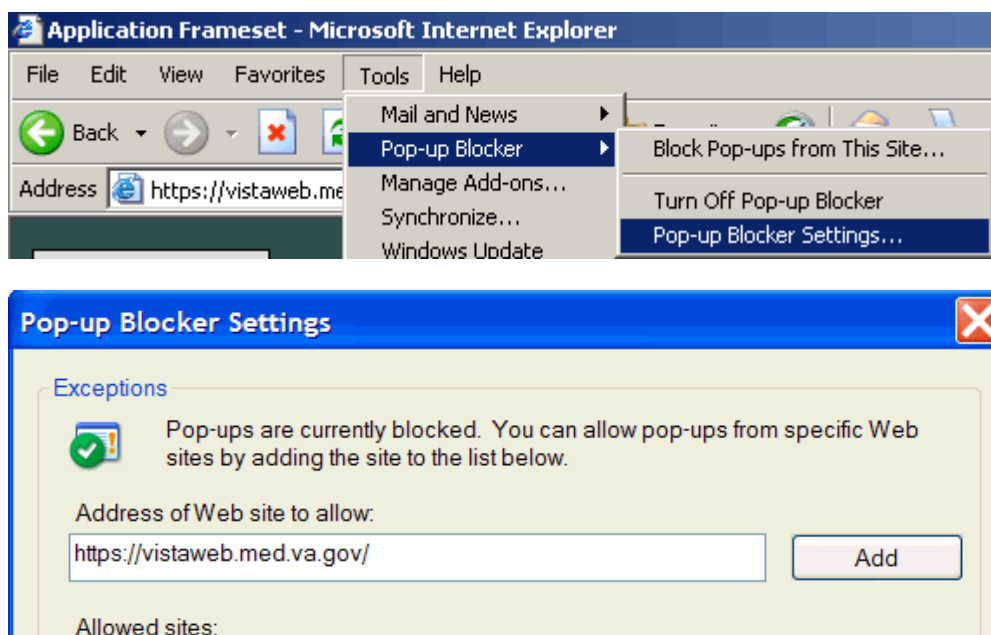
2. Access to VistAWeb in a test account should **not** be made available to general users. Access **should** be made available in a production account. Accessing VistAWeb in test accounts will require the user to enter the IP address and port number of the test system

each time a patient selection is performed. Access to VistAWeb in a test account should be restricted to IRM staff for limited testing purposes only.

Note: Using VistAWeb to look up “test patients” may produce confusing results. Normally, no two sites ever have the same test patients. Using a test patient in a production account may seem to work okay, but can cause VistAWeb to error out as it attempts to reconcile a test patient at multiple sites.

3. VistAWeb uses pop-ups. Field facilities that have chosen to turn off pop-ups on desktops will need to allow them for VistAWeb. In *Internet Explorer* in the *Tools* menu pull-down, select *Pop-up Blocker*>*Pop-up Blocker Settings*, type the VistAWeb URL in the “Address of the Web site to allow:” box, and click the “Add” button.

Figure 1: Setting Internet Explorer to Allow Pop-ups



What's New with VistAWeb Release 5.0?

New functionality has been added to VistAWeb. If you are already familiar with VistAWeb, read these sections on what's new. If you are not already familiar with VistAWeb, you may want to look through the rest of this manual first and then come back to these sections on what's new.

1. In addition to Home Telehealth Vitals, VistAWeb now supports the display of standardized Vitals, Allergies, and Outpatient Pharmacy data reported to the Health Data Repository (HDR).
2. In addition to national health summaries, VistAWeb now displays local and VISN health summaries.
3. Columns in reports that contain numerical data can be clicked on to sort the data in numerical order.

4. The conventions were formalized for retrieval and display of the Primary Facility in the Site field of VistAWeb Allergies, Outpatient Pharmacy, and Vitals reports.
5. VistAWeb was reviewed for compliance with Section 508 of the Rehabilitation Act. Accessibility issues that were revealed in the review were resolved for this release (or have planned resolutions).

A short description of the HDR project is provided as background information about some data that VistAWeb is now capable of exposing.

Brief Overview of the Health Data Repository (HDR)

The purpose of the HDR project is to establish a clinical data repository. A clinical data repository is a collection of clinical information that resides on one or more independent platforms and is used by clinicians and other personnel to facilitate longitudinal patient-centric care. The data in the HDR will be retrieved from existing VistA files and organized in a format that supports the delivery of care, regardless of the patient's current location or where the patient has been treated in the past. Additionally, the HDR will serve five main purposes:

- Serve as a primary source for the legal medical record,
- Enable the generation of clinical reports based on the entire clinical holdings of VHA,
- Serve as a platform for a re-engineered CPRS,
- Serve as a platform for patient self-access to the medical record, and
- Support standardization between and among Department of Defense, Indian Health Services, and other government and private industry clinical databases through the creation of a standards-based database.

To accomplish this complex task of consolidating the clinical patient data from all of the VistA sites and creating a new system of data storage and retrieval, three different, but interrelated database strategies are being employed: HDR-Historical, HDR-Interim Messaging Solution (IMS), and HDR II. To date, only HDR-Historical and HDR-IMS are storing data.

Data in HDR-Historical is being extracted on a domain-by-domain basis from a specified “date-backward” to the beginning of the clinical records in VistA. Data in HDR-IMS is extracted on a domain-by-domain basis from a specified “date-forward” and stored as HL7 messages in the IMS database. Data in HDR-IMS has been standardized by the VHA’s Data Standardization team in collaboration with domain stakeholders and subject matter experts. The domains in HDR-Historical have not been standardized—except for Allergies. Because a previously reported allergy, for instance an allergy to Penicillin, would have obvious relevance to present-day patient care, it was decided to standardize the allergies domain both backward and forward in time. Other domains may also be determined to require full standardization.

A read service (and in the future, a write service) called Clinical Data Services (CDS) returns the clinical patient data for the Vitals, Allergies, and Outpatient Pharmacy domains from the

HDR databases to the VistAWeb application in response to requests for data by VistAWeb users.

Allergies, Outpatient Pharmacy, and Vitals Data from the HDR

The following screen capture of the VistAWeb Sites and Notices screen shows a test patient with site listings of CLE13, HDR, STLSQA, and CHYSQA. The HDR site contains VA and DoD data for the test patient.

Figure 2: Sites & Notices

Sites & Notices CHDRAMDDTE,VARXTODOD V () medical record

[Patient Selection](#)

Data for this patient will be acquired from the following sites:

Site Name	Patient Name	SSN	DOB	Deceased Date	Sensitivity	Last Seen
CLE13 (CLE13)	CHDRAMDDTE,VARXTODOD V					
HDR (HDR)	CHDRAMDDTE,VARXTODOD V					
STLSQA (STLSQA)	CHDRAMDDTE,VARXTODOD V					
CHYSQA (CHYSQA)	CHDRAMDDTE,VARXTODOD V					

There is also a stand-alone version of VistAWeb that is not spawned from the CPRS Tools menu. This version is for users who need to select patients from sites other than their home site. The URL is <https://vistaweb.med.va.gov>.

[Click here to see more on VistAWeb.](#)

[This software is powered by MDO.](#)

Comments, suggestions, requests, complaints are all appreciated. Send them to the [National Help Desk](#).

VistaWeb and MDO are products of the VA Medical Center at Ann Arbor, MI.

Version 5.0.0.133.6.26.2006 Date last updated: 6/26/2006

Allergy data for the patient is exposed by clicking on the Allergies selection in the reports pane. When the Allergies report is displayed, site entries that have asterisks indicate that the data came from the HDR. In this test-account instance, Clinical Data Repository-Health Data Repository (CHDR) data is indicated by the fact that the site name is a DoD facility (4th Medical Group). The CHDR project is being designed to create interoperability between VA and DoD repositories through two-way exchange of computable medical information for active dual consumers.

As shown in the next two screen captures, this version of VistAWeb supports retrieval of Allergy and Outpatient Pharmacy data from HDR sites.

Figure 3: Allergies Report

Allergies CHDRAMDDTE.VARXTODOD V () medical record

Patient Selection This page uses pop-up windows. [Click here for help on enabling pop-ups.](#)

View Details	Reactant	Allergy Type	Verification Date	Observation/Historical	Site
View Detail	ASPIRIN	DRUG		HISTORICAL	ST. LOUIS MO VAMC-JC DIVISION*
View Detail	BARBITAL	DRUG		HISTORICAL	CHEYENNE HDR SQA*
View Detail	ERYTHROMYCIN	DRUG		HISTORICAL	CHEYENNE HDR SQA*
View Detail	MENTHOL	DRUG		HISTORICAL	CHEYENNE HDR SQA*
View Detail	Not Assessed				CLE13 TEST LAB
View Detail	PENICILLIN	DRUG		HISTORICAL	CHEYENNE HDR SQA*
View Detail	PENICILLIN	DRUG		HISTORICAL	4th Medical Group*
View Detail	TETRACYCLINES	DRUG		HISTORICAL	4th Medical Group*
View Detail	WARFARIN	DRUG		HISTORICAL	CHEYENNE HDR SQA*

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* - Pages with Dept. of Defense data
% - Pages that may take several seconds

Figure 4: All Outpatient Report

All Outpatient CHDRKCAAD.MANADC (666-01-0804) medical record

Patient Selection

Copy to Clipboard

Medication	Rx#	Status	Qty	Exp/Canc Date	Issue Date	Last Fill Date	Rein	Provider	Conc #/il	Sig	Site
WARFARIN NA 2.5MG TAB,UD				30.0 11/26/2005	10/27/2005		0		?		*
CIMETIDINE-PO 400MG TAB				30.0 09/28/2005	09/12/2005		0		?		*
CHLORPHENIRAMINE MALEATE 4MG TAB,UD	H10255037	ACTIVE		30.0 11/09/2005	11/09/2005	11/09/2005	3		?	TT P #30 RF3	4th Medical Group*
FIENTOIN NA EXTENDED 100MG CAP (DILANTIN)	H10255028	ACTIVE		30.0 12/07/2005	11/07/2005	11/07/2005	0		?	TID TAKE WITH WATER #30 RFO	4th Medical Group*
TERBUTALINE SO4 1MG/ML INJ	H10255022	ACTIVE	1.0	12/04/2005	11/04/2005	11/04/2005	0		?	TID WHEN NEEDED #1 RFO	4th Medical Group*
HYDROCORTISONE ACETATE 1% OINT TOP	H10255021	ACTIVE	1.0	12/02/2005	11/02/2005	11/02/2005	0		?	TAKE AS NEEDED #1 RFO	4th Medical Group*
WARFARIN NA 2.5MG TAB,UD	H10255018	ACTIVE		30.0 10/28/2006	10/28/2005	10/28/2005	3		?	#30 RF3	4th Medical Group*
ASPIRIN 325MG BUFFERED TAB	256321	ACTIVE	120	10/28/2006	10/27/2005	10/27/2005	11		.756	TAKE ONE TABLET BY MOUTH EVERY 6 HOURS -AVOID ANTACIDS-	DAYTON
ASPIRIN 325MG BUFFERED TAB	256321	ACTIVE	120	10/28/2006	10/27/2005	10/27/2005	11		.756	TAKE ONE TABLET BY MOUTH EVERY 6 HOURS -AVOID ANTACIDS-	SPRINGFIELD*
WARFARIN NA 2.5MG TAB,UD	H10255016	ACTIVE		30.0 10/26/2006	10/26/2005	10/26/2005	3		?	#30 RF3	4th Medical Group*
ASCORBIC ACID 500MG/ROSE HIPS TAB	H10255014	ACTIVE	120	11/20/2005	10/21/2005	10/21/2005	0		?	#12 RFO	4th Medical Group*
VALACYCLOVIR HCL 1GM TAB	256317	ACTIVE	180	10/19/2006	10/18/2005	10/18/2005	11		390.42	TAKE ONE TABLET BY MOUTH EVERY 4 HOURS	DAYTON

* - Pages with Dept. of Defense data
% - Pages that may take several seconds

Warning! Avoid using "Back" button

Graphing Tool Added to Vitals

Vitals data from HDR-IMS was entered through the Home Telehealth interface and through the Vitals package at VistA sites. Historical Vitals were extracted from the VistA databases


and stored in the HDR-Historical database. To view a graph, first select Vital Signs from the reports pane and then pick a date range and click **Query**. VistAWeb displays a vitals report similar to the following.

Note: CDS expands date ranges to accommodate time zone differences between sites. CDS returns data one day before through one day after the requested date if data is available. This “expanded” date range only applies to Home Telehealth Vitals data coming from the HDR. You can see the effect of this by looking closely at [Figure 5](#) which shows the data range entered was 2/10/2005 to 2/10/2005, but data was returned from 2/09/2005 through 2/11/2005

Figure 5: Vitals Report

Vital Signs medical record

[Patient Selection](#) This page uses pop-up windows. [Click here for help on enabling pop-ups.](#)

[Show Graphs](#) 

Date Range: ☐ Today ☐ One Week ☐ Two Weeks ☐ One Month ☐ Six Months ☐ One Year ☐ Two Years ☒ Use From, To Dates

From: 02/10/2005 To: 02/10/2005 (mm/dd/yyyy) [Query](#)

View Details	Date	Temperature	Pulse	Respiration	SBP	DBP	Ht	Wt	Pain	Pulse Oximetry	Blood Glucose	Site
View Details	02/11/2005 05:55:00	98.9	92	16	127	83			0			MARION IL VAMC*
View Details	02/10/2005 23:53:00								10			MARION IL VAMC*
View Details	02/10/2005 21:46:00	98.4	98	24	117	61			3			MARION IL VAMC*
View Details	02/10/2005 13:25:00	97	91	24	109	72			0			MARION IL VAMC*
View Details	02/10/2005 08:25:00	98.8	109	22	139	74			0			MARION IL VAMC*
View Details	02/10/2005 07:48:00	99.4	111	23	139	74	179	99				MARION IL VAMC*
View Details	02/10/2005 01:35:00	101.1	110	21	125	69			99			MARION IL VAMC*
View Details	02/10/2005 01:00:00	98.6	60	12	108	63			0			MARION IL VAMC*
View Details	02/09/2005 22:44:00	101.6	123	28	110	80			99			MARION IL VAMC*
View Details	02/09/2005 21:43:00								99			MARION IL VAMC*
View Details	02/09/2005 19:30:00	98.5	63	16	161	74			0			MARION IL VAMC*
View Details	02/09/2005 14:05:00								3			MARION IL VAMC*
View Details	02/09/2005 13:39:00	100.5	96	16	137	81			7			MARION IL VAMC*
View Details	02/09/2005 13:11:00								7			MARION IL VAMC*
View Details	02/09/2005 11:22:00	98.9	85	16	81	56			2			MARION IL VAMC*
View Details	02/09/2005 08:13:00								6			MARION IL VAMC*
View Details	02/09/2005 06:14:00								7			MARION IL VAMC*
View Details	02/09/2005 05:00:00	97.6	84	15	110	58			4			MARION IL VAMC*
View Details	02/09/2005 01:15:00	98.8	89	14	90	51			2			MARION IL VAMC*

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An arrow has been placed on the screen capture that points to a “Show Graphs” link. Click on the link to see a screen where you can choose the parameters for the graph as shown in the following screen capture. Currently only one type of Vital can be displayed at a time, i.e., you cannot plot pulse and blood pressure on the same graph.

Figure 6: Selecting the Graph to Display

The screenshot shows the VistAWeb interface for selecting a vital sign graph. On the left is a dark green sidebar with a 'Logoff' button and a list of menu items: Sites, Care Team, Allergies, Appointments, Patient Information, Visits/Admissions, Dietetics, Discharge Summaries, Laboratory, Medicine, Orders, Outpatient Encounters, Pharmacy, Problem List, Progress Notes, Other Notes, Radiology, Surgery Reports, Vital Signs, and Health Summaries (CL). Below the menu are notes about defense data and a warning to avoid the back button. The main content area has a header with 'Vital Signs' and a 'medical record' link. Below the header is a 'Patient Selection' link and a note about pop-up windows. A table allows selection of a vital sign, chart type, and dimension. The 'Vital Sign' column lists Temperature (selected), Pulse, Respiration, Blood Pressure, Height, Weight, Pain, Pulse Oximetry, and Blood Glucose. The 'Chart Type' column lists Line (selected), Spline, Bar, and Area. The 'Dimension' column is empty. A 'Show Graph' button is at the bottom of the table.

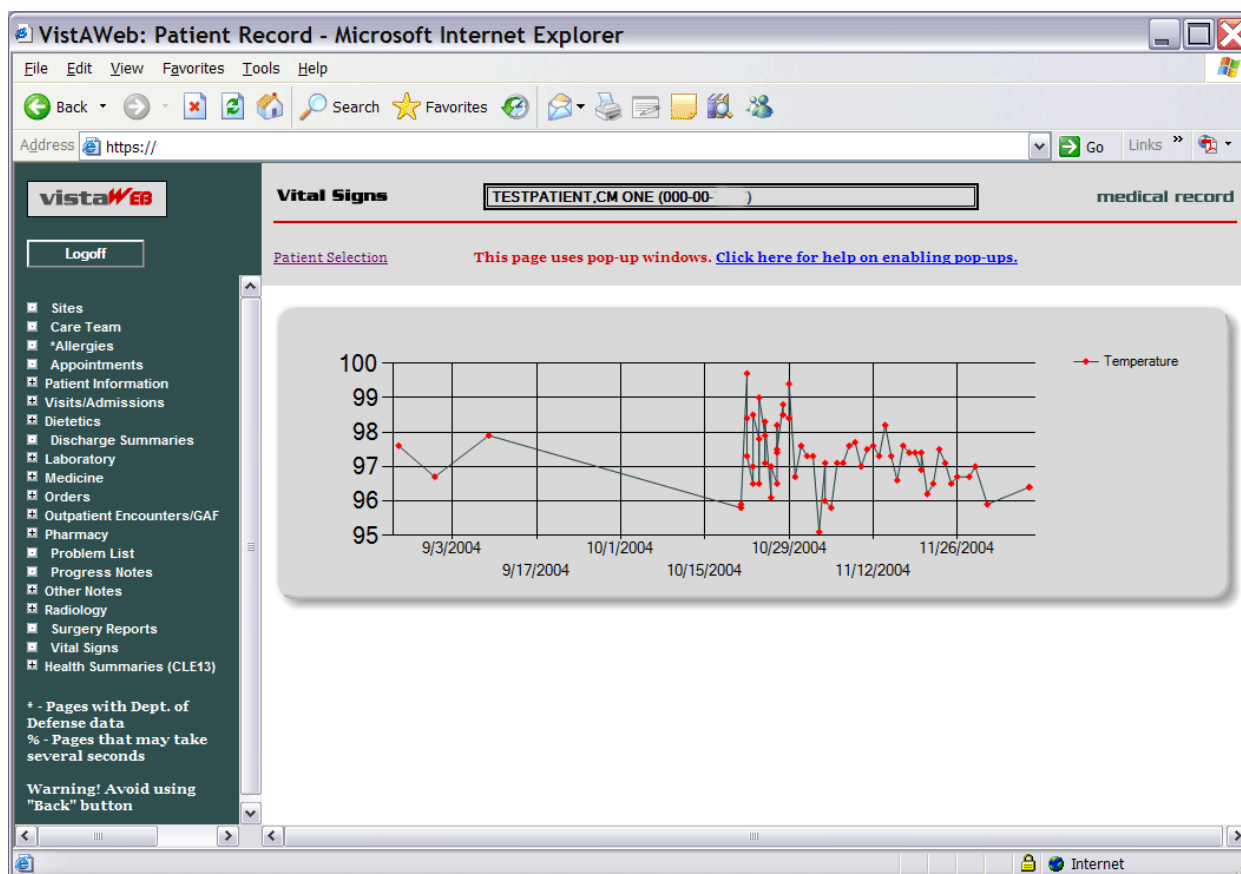
Vital Sign	Chart Type	Dimension
<input checked="" type="radio"/> Temperature		
<input type="radio"/> Pulse		
<input type="radio"/> Respiration	<input checked="" type="radio"/> Line	
<input type="radio"/> Blood Pressure	<input type="radio"/> Spline	
<input type="radio"/> Height	<input type="radio"/> Bar	
<input type="radio"/> Weight	<input type="radio"/> Area	
<input type="radio"/> Pain		
<input type="radio"/> Pulse Oximetry		
<input type="radio"/> Blood Glucose		

Show Graph

To view a graph of a vital sign, select the desired Vital Sign, the Chart Type, and then click on **Show Graph**.

In this example, a line graph of temperature will be displayed as shown in the next screen capture.

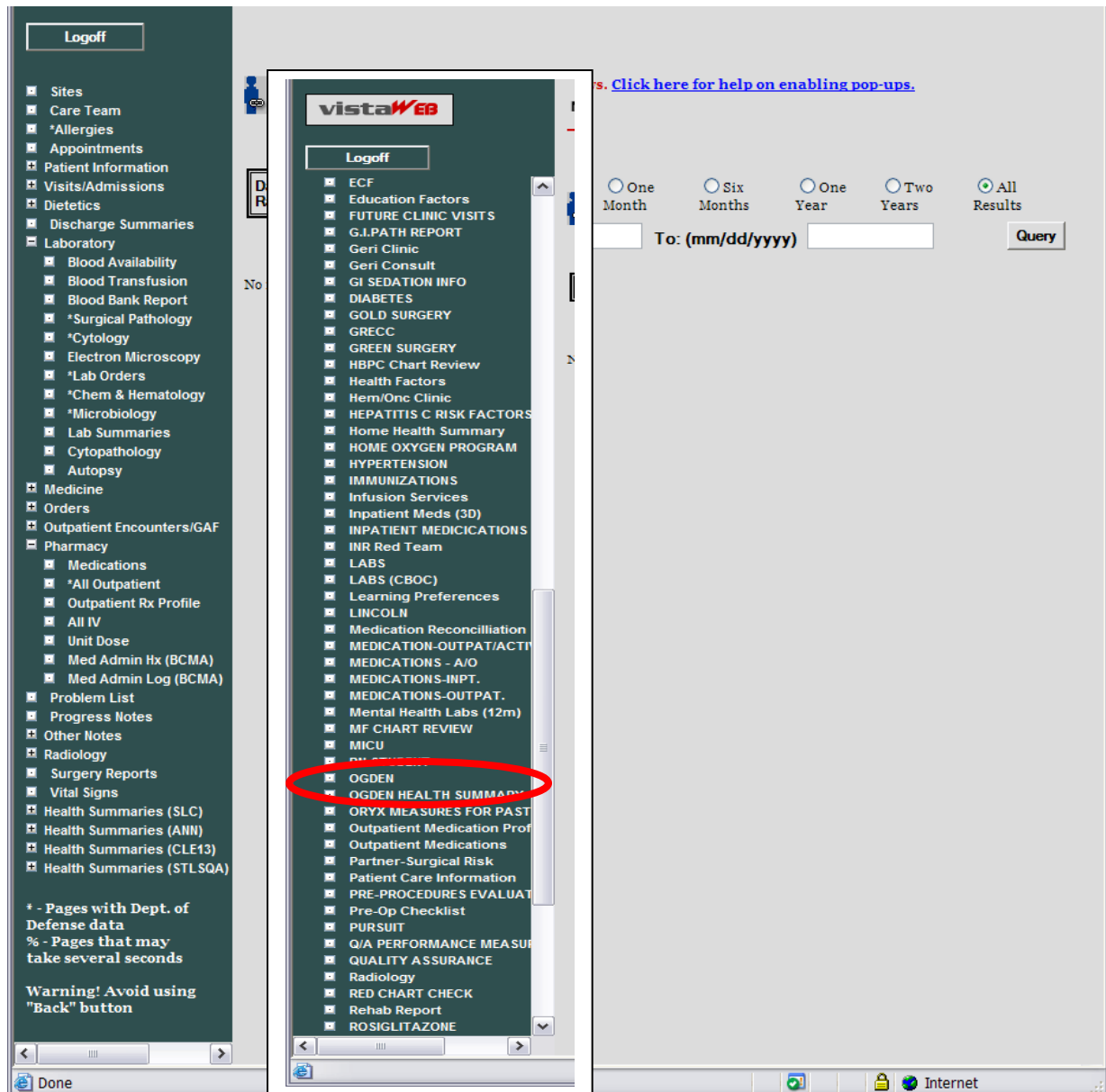
Figure 7: Temperature Graph



Local and VISN Health Summaries

In addition to national health summaries, VISN and local health summaries are now viewable from VistAWeb as shown in the following screen capture. Health Summaries (SLC) has been expanded to show local summaries for Ogden.

Figure 8: Health Summaries



Accessibility

There are three methods of accessing VistAWeb: through CPRS under the Tools menu, through the Remote Data Available button, or directly from Microsoft's Internet Explorer (IE).

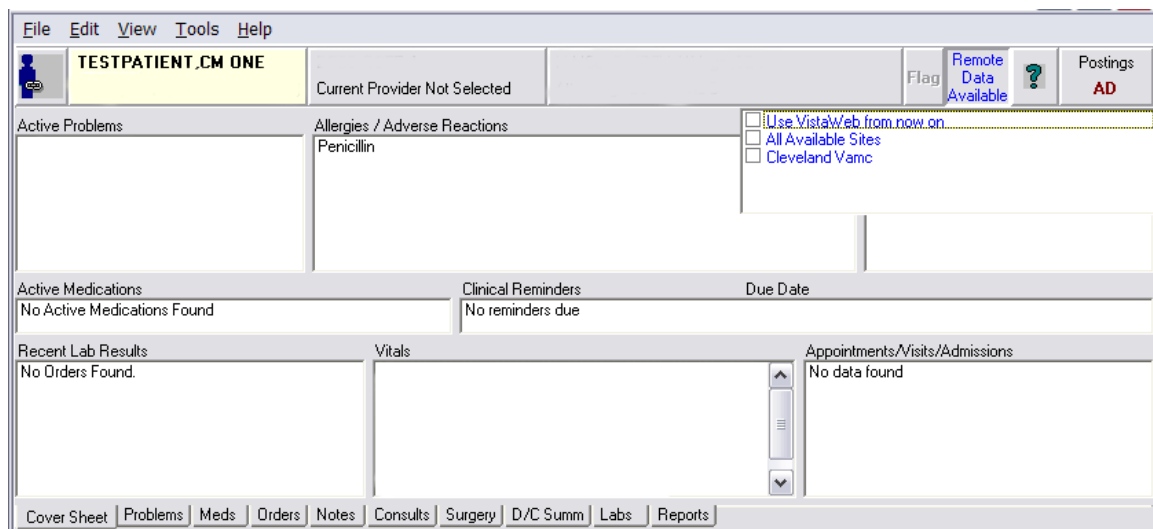
VistAWeb under the CPRS Tools Menu

Most VistAWeb users will prefer access to VistAWeb by first logging in to CPRS, selecting a patient, and selecting VistAWeb under the Tools menu. VistAWeb will maintain context with the selected patient and retrieve data for that patient from all sites where the patient has visited.

Access to VistAWeb from CPRS Remote Data Available Button

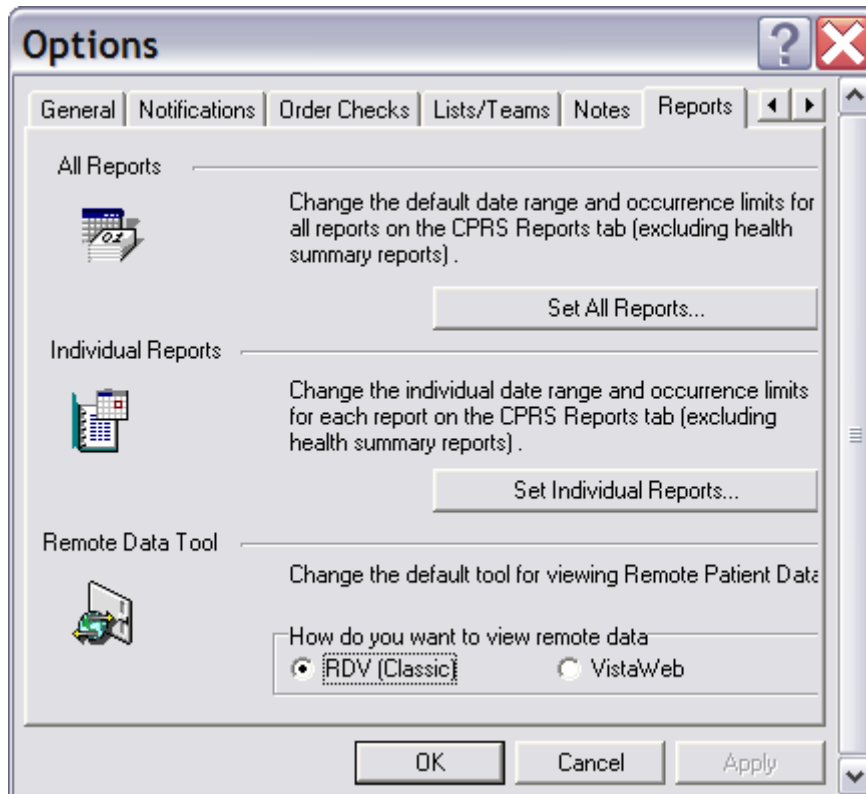
If **Use VistAWeb from now on** is set, CPRS will launch VistAWeb for you. Additionally, when VistAWeb is launched by CPRS, patient context is maintained. This means that VistAWeb will change patients whenever you do a patient selection in CPRS.

Figure 9: VistAWeb from the Remote Data Available Button



To return to the use of classic Remote Data Views, select Options from the CPRS Tools menu. Go to the Reports tab and select the RDV (Classic) radio button.

Figure 10: Change the Remote Data View to RDV Classic



VistAWeb Directly from IE

VistAWeb may also be accessed directly from IE by entering <https://vistaweb.med.va.gov/> in the IE address bar. Users must select their local site for login, then log in using their CPRS/VistA access and verify code pair. It is also possible to use a shortcut to bypass login site selection. That URL is <https://vistaweb.med.va.gov/Login.aspx?ID=<StationID>>, where the < > symbols are removed and "StationID" is replaced by the user's actual station ID. (A listing of station IDs can be found on the Facilities Locator & Leadership Directory page at http://vaww1.va.gov/directory/guide/rpt_fac_list.cfm.)

By default, users will be able to look up only those patients who are in their local VistA site. Data for those patients will be retrieved from all other sites the patient has visited. Some users (researchers or referral coordinators, for example) may need to look up patients who are not in the local VistA. These users will require Special User access, which is discussed later in [Special Users](#) and [Requesting Special User Access](#).

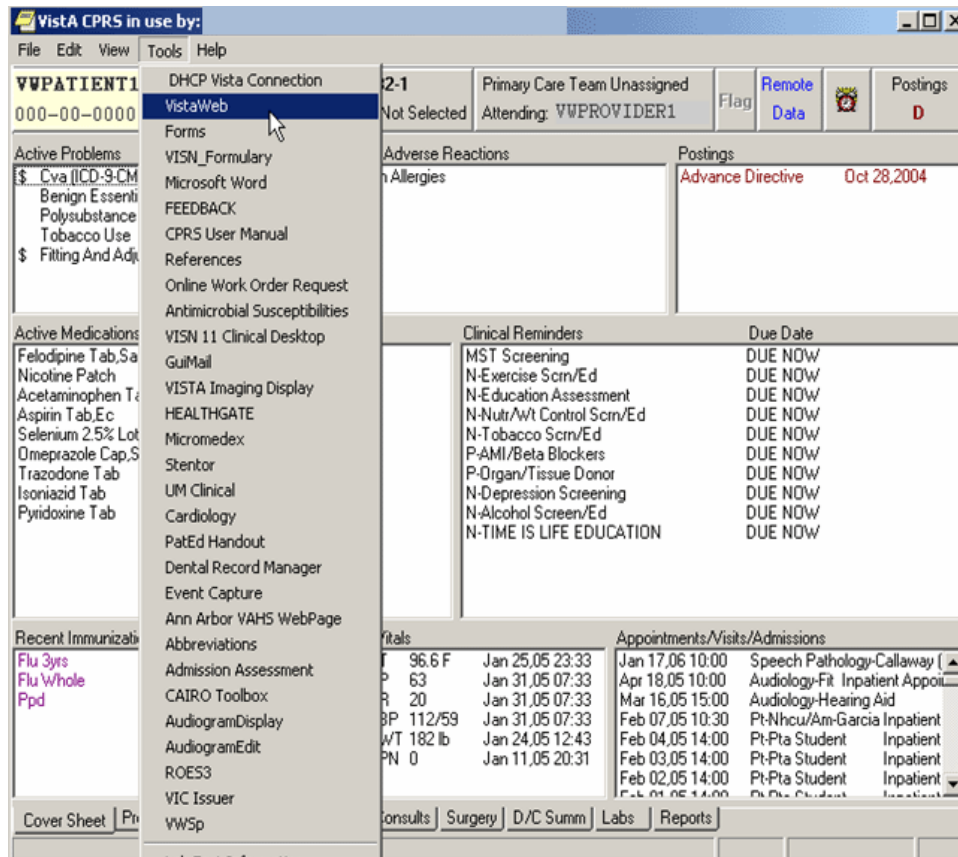
Warning: VistAWeb does not currently alert the user about Patient Record Flags. For safety reasons, clinicians and practitioners should verify through CPRS prior to a visit that a visiting patient does not have any Patient Record Flags that could be of concern.

VistAWeb under the CPRS Tools Menu

Launching VistAWeb from CPRS

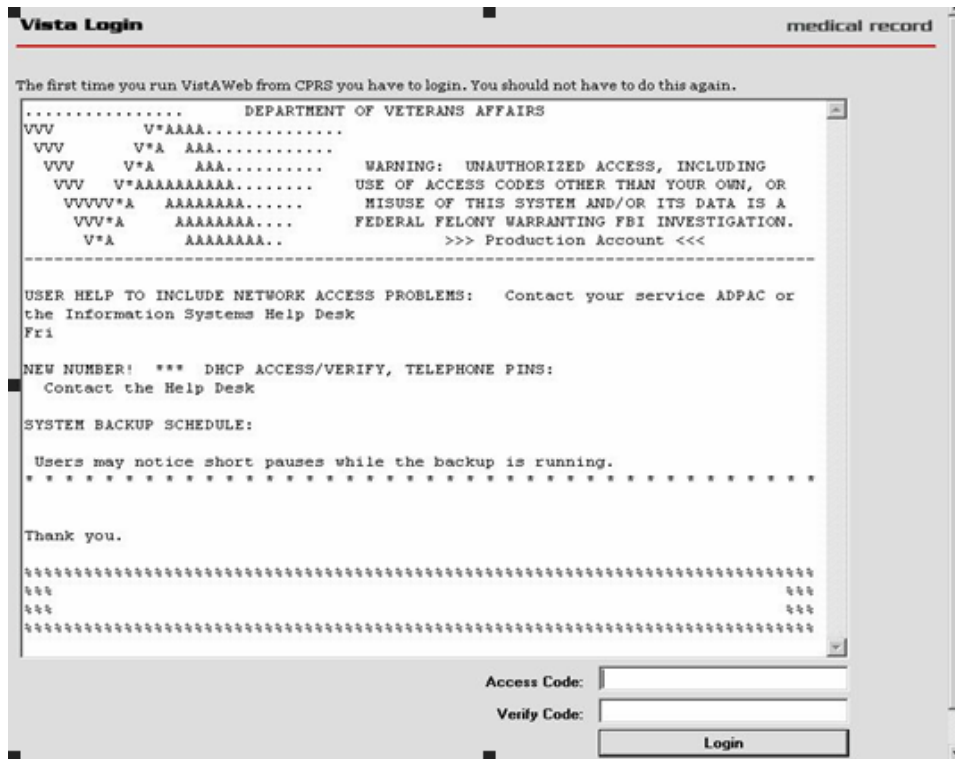
To access VistAWeb, you must first log into CPRS using your access/verify codes, select a patient, and select VistAWeb from the Tools menu.

Figure 11: VistAWeb Access from the CPRS Tools Menu



The very first time you launch VistAWeb from CPRS, a login (using the same access and verify codes as for CPRS) is required. Subsequent uses of VistAWeb do not require a second login.

Figure 12: Initial Launch Using CPRS Access and Verify Codes

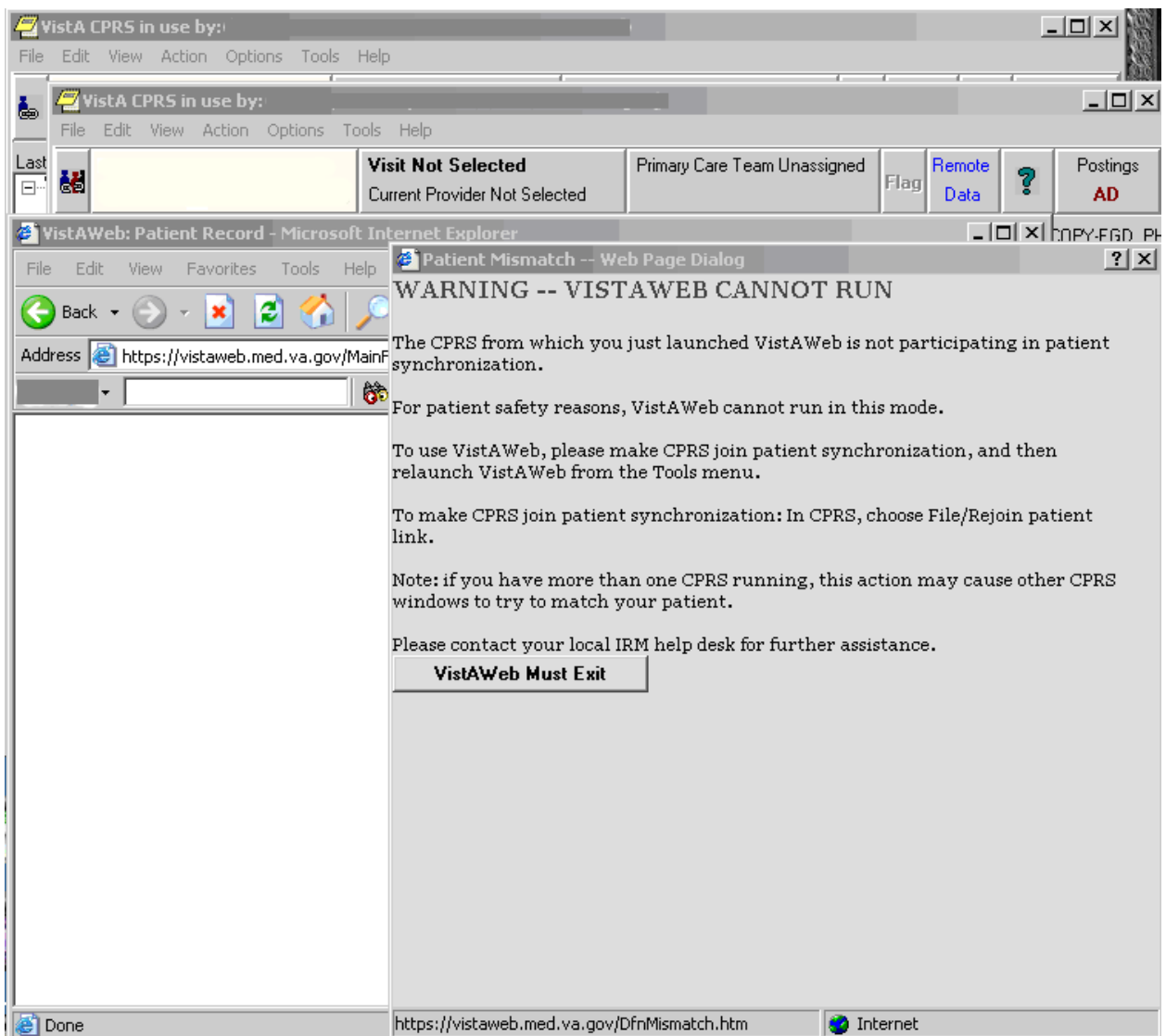


Patient Context in VistAWeb

VistAWeb is CCOW compliant and, therefore, maintains context with the patient who was selected in CPRS. VistAWeb retrieves data for that patient from all sites where the patient has visited. When using VistAWeb through the CPRS Tools menu, users will not be able to select a new patient from within the VistAWeb application; however, users may return to CPRS to select a new patient and retrieve data using the Tools menu selection. The new patient will then be viewable in VistAWeb automatically.

To avoid potential patient safety problems, VistAWeb will not open from a CPRS session that is not in context. This can occur when multiple CPRS sessions are open on the desktop. In the following example, two CPRS sessions are open. One session is in context, as indicated by the icon with a blue person and a connected chain link. The other CPRS session is not participating in patient context, as indicated by the icon with red and blue people and a broken chain. The VistAWeb warning message is the result of attempting to launch VistAWeb from the CPRS session that is not in context. VistAWeb forces the user to exit VistAWeb.

Figure 13: Two CPRS Sessions: One in Context, One Not in Context



VistAWeb Directly from IE

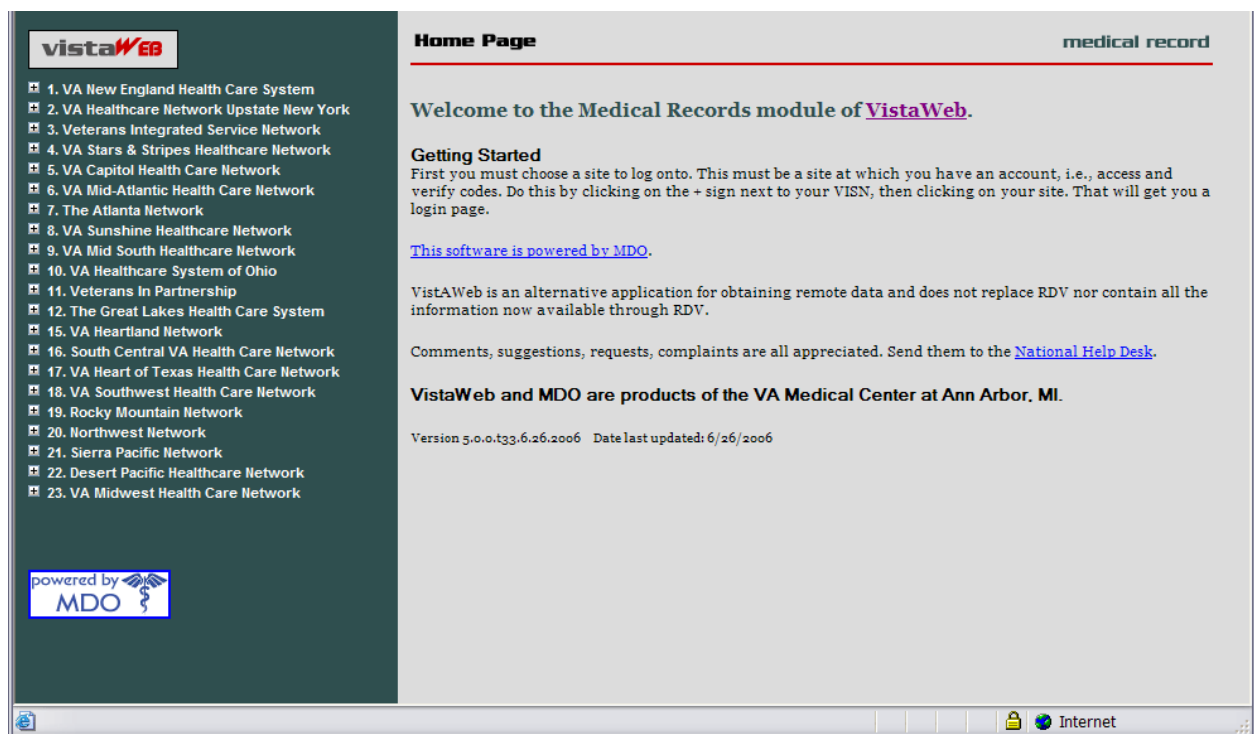
Launching VistAWeb from IE

In some situations, users may prefer to access VistAWeb directly from IE rather than from within CPRS. Users who have [Special User](#) access are a prime example where this implementation may be more suitable.

To launch VistAWeb from IE, enter <https://vistaweb.med.va.gov/> in the IE address bar. Alternatively, you can bypass the VistAWeb login site selection screen by entering: <https://vistaweb.med.va.gov/Login.aspx?ID=<StationID>>. Be sure to remove the < > symbols and replace “StationID” with your actual Station ID. (A listing of station IDs can be found on the Facilities Locator & Leadership Directory page at http://vaww1.va.gov/directory/guide/rpt_fac_list.cfm.)

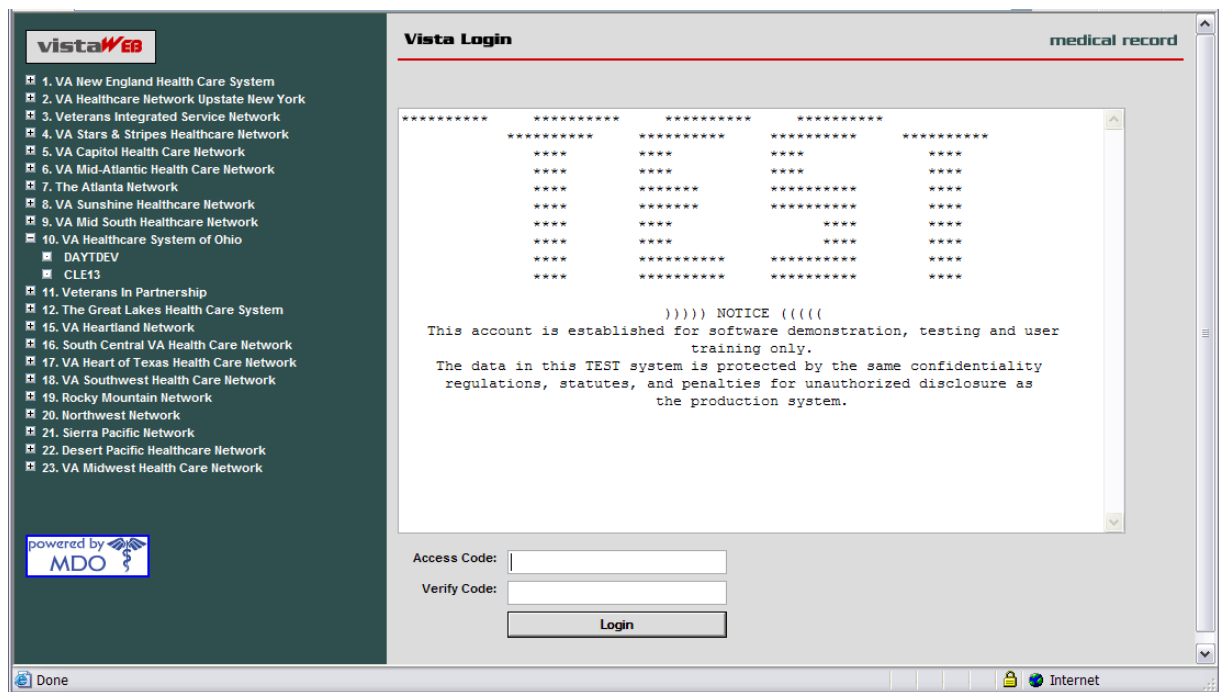
Once you have made your login site selection, you may want to save the URL in the IE “Favorites” menu for future ease of access.

Figure 14: VistAWeb Home Page



If you launch VistAWeb directly from IE, you will be required to log into VistAWeb using valid access/verify codes for an account that allows CPRS access (specifically, the account must have the OR CPRS GUI CHART option). To log into VistAWeb, you must select the site where you have an account from the list of sites on the left side of the page. The VistA login page for that site will appear. You should enter your access/verify codes the same way you would enter them in CPRS.

Figure 15: VistAWeb – VistA Site-Login Screen



After you log into VistAWeb, the Patient Selection screen will appear. If you have [Special User](#) access, a list of sites for patient selection will be present on the left side of the screen. Special Users may select a site other than their login site for patient selection. All other users will be limited to patient selection from their login site only. **In either case, data for the selected patient will be automatically retrieved from all sites where that patient has visited.** To learn about requesting Special User access, please read the [Requesting Special User Access](#) section of this manual.

Figure 16: Patient Selection

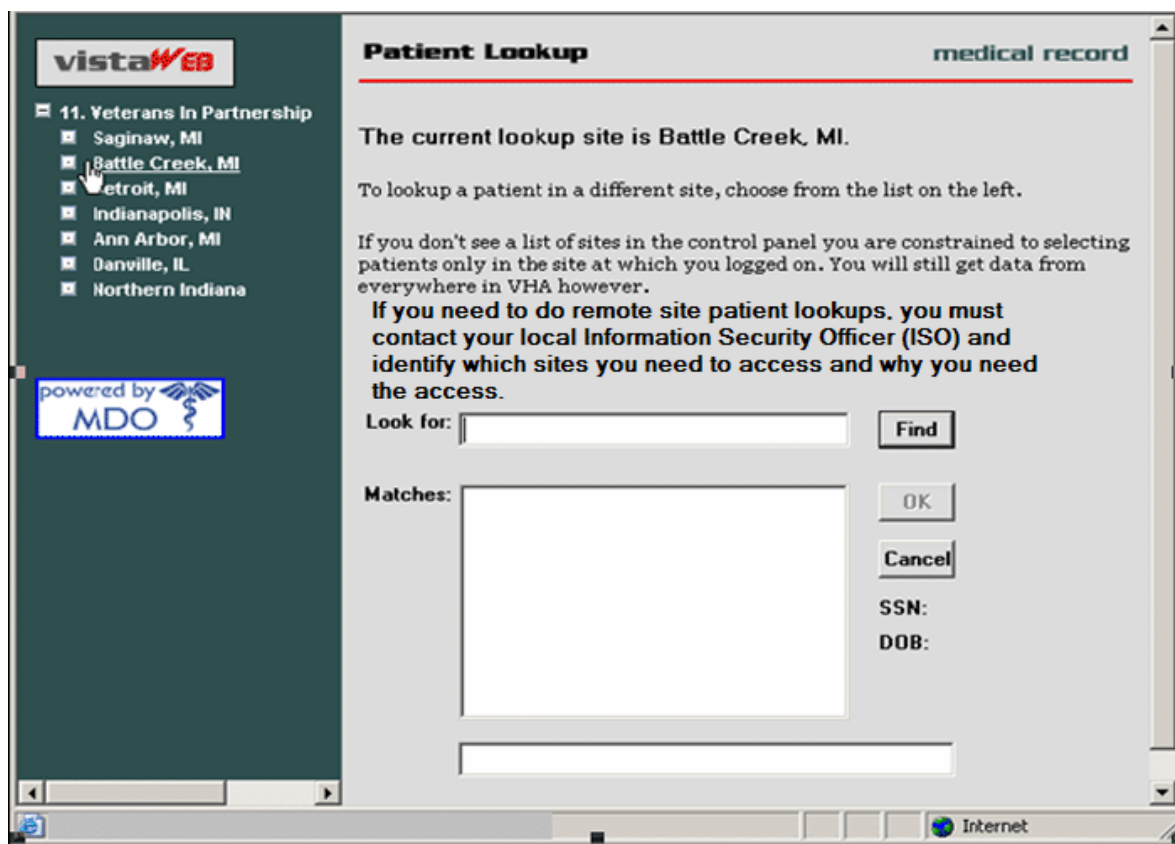
In the example above, the user does not have Special User access; therefore the Patient Selection site is limited to the login site.

Special Users

By default, users of VistAWeb are permitted to select patients that are in the local VistA system where the user logs in. VistAWeb will retrieve data for these patients from all sites where the patients have visited. Some users (researchers or referral coordinators, for example) may need to select patients that are not in the local VistA. These users will require Special User access. Special User access can be granted for one site in addition to the login site, several sites, an entire VISN, or all sites nationally.

After logging in to VistAWeb, Special Users will see the Patient Lookup screen, with a list of sites for patient selection on the left side.

Figure 17: Multiple Site (Special User) Patient Lookup



In the example above, the user is a Special User who has access to perform patient selection at all VISN 11 sites, which are listed on the left side of the screen. To select a patient from a site other than the login site, the user must first click on the desired site on the left side of the page and perform patient selection as described in the [Patient Selection](#) section of this manual. After the Patient Selection page, all VistAWeb functionality for a Special User is the same as for other users and is described in detail in the [Using VistAWeb](#) section of this manual.

Requesting Special User Access

Requests for Special User access fall into one of three categories:

- **National Programs** requiring “Special User” access, such as Blind Rehab, Transplant, War Related Illnesses, and so forth
- **VA Researchers** requiring “Special User” access for the purpose of approved research projects
- **All Others**, for example, local users, requiring “Special User” access to multiple VA sites for the purpose of clinical opinions, referral coordination, and so forth

All users requesting “Special User” access will be required to verify completion of the annual VHA Privacy Policy Training and VA Information Security Awareness Course and to sign the Rules of Behavior prior to approval of the request.

Individuals requesting Special User access to VistAWeb should contact VHA CO CAPRI Access at CAPRI.Access@va.gov or Courtney Coduri at 202-273-6274 or Tangie Stevens at 202-273-8849.

Using VistAWeb

Patient Selection

Patient selection in VistAWeb can be performed the same way as in CPRS. You may enter the patient’s name, social security number, or the five-digit identifier (first letter of patient’s last name plus the last four digits of the patient’s social security number). After entering one of these identifiers, you may click your mouse button on the FIND button or press the ENTER key on the keyboard. A list of potential matching patients appears in the box below. You may click your mouse button on the desired patient, and click the mouse again on the OK button or press the ENTER key on the keyboard.

Figure 18: Using the Patient Selection Screen to “Find” a Patient

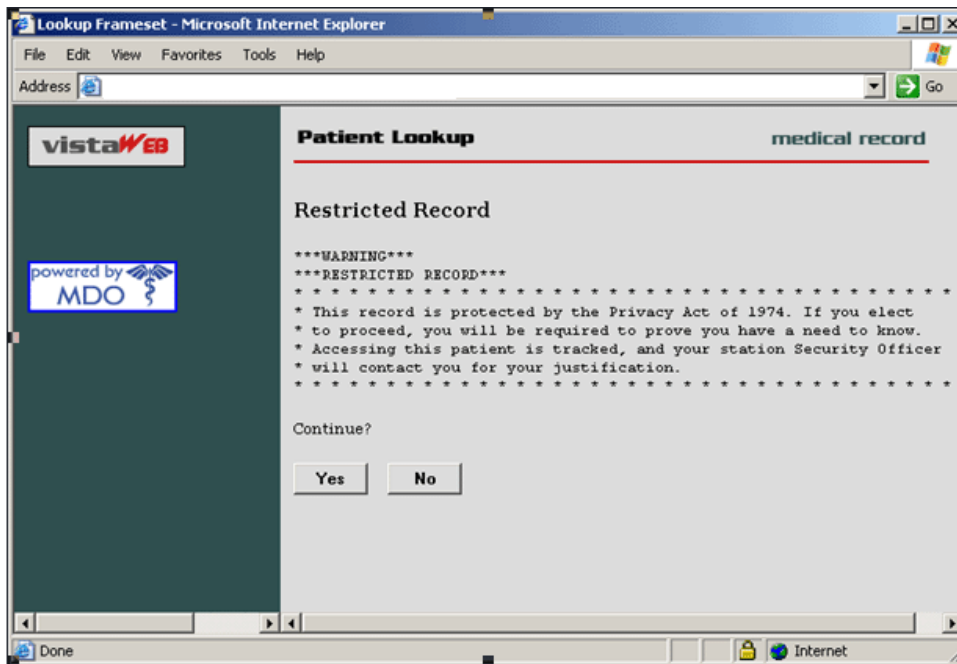
The screenshot shows the VistAWeb Patient Selection screen. On the left is a dark sidebar with the VistAWeb logo, a 'Logoff' button, and a warning: 'Warning! Avoid using "Back" button' with a 'powered by MDO' logo. The main area is titled 'Patient Selection' and 'medical record'. It states 'The current lookup site is CLE13.' and provides instructions on how to lookup a patient in a different site. Below this, it says 'If you need to do remote site patient lookups, you must contact your local Information Security Officer (ISO) and identify which sites you need to access and why you need the access.' There is a 'Look for:' field containing 'CHDR' and a 'Find' button. Below the search field is a 'Matches:' list box containing the following patient identifiers: CHDRAMDDTE,NEWRXDDINT V; CHDRAMDDTE,NEWRXDUP V; CHDRAMDDTE,VARXTODOD V; CHDRBAPDTE,ALRGADD V; CHDRBJBDTE,VETSONE V; CHDRBJBDTE,VETSTHREE V; CHDRBXWDT,TESTALRGYTWO V; CHDRCCADTE,DODNEWRXDAINT D; CHDRCCADTE,DODNEWRXDDINT D. To the right of the list box are 'OK', 'Cancel', 'SSN:', 'DOB:', and 'More names...' buttons. At the bottom, there is a text box that says 'Select patient from Match list and click OK.'

In the example above, the user does not have Special User access, so patient selection is limited to the local site where the user first logged in. There is no list of alternate patient selection sites on the left side of the page.

Sensitive Patient Warning

Similar to CPRS, VistAWeb displays a warning to you if you select a patient who has been flagged or designated as a Sensitive Patient. VistAWeb differs from CPRS in that it will display the warning message to you if the patient is sensitive in ANY of the sites from where the sensitive data will be retrieved. If you elect to proceed, notification will be sent to the ISO at any and all sites where the sensitive patient data is marked as sensitive.

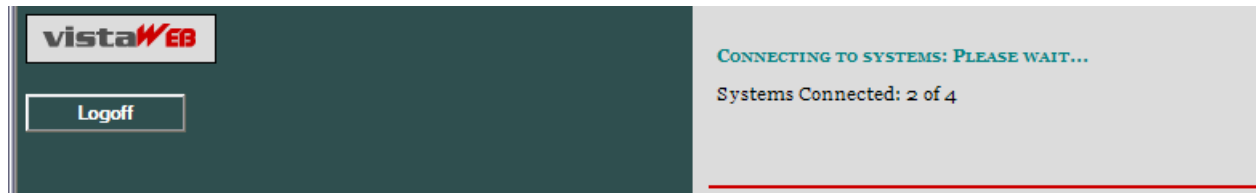
Figure 19: Restricted Record – Sensitive Patient Warning



Automatic Retrieval of Data from Multiple Sites

When the patient is first selected, VistAWeb determines how many sites the patient has visited and displays a message similar to the following to let the user know that VistAWeb is connecting to the sites.

Figure 20: Please Wait...Message



The Sites and Notices page is then displayed and includes a list of sites where data for that patient will be retrieved. In the example below, data will be automatically retrieved from DAYTDEV, CLE13, and HDR. On the left side of the screen, there is a list of reports for which VistAWeb is able to retrieve patient data. For more detail regarding the type of reports, refer to the [Expanded List of All Reports](#) section of this manual.

Figure 21: Patient Data Available at Multiple Sites

The screenshot shows the 'Sites & Notices' page in VistAWeb. At the top, there's a header with 'vistaWEB' and a 'Logoff' button. Below the header, there's a sidebar with a list of reports: Sites, Care Team, Allergies, Appointments, Patient Information, Visits/Admissions, Dietetics, Discharge Summaries, Laboratory, Medicine, Orders, Outpatient Encounters/GAF, Pharmacy, Problem List, Progress Notes, Other Notes, Radiology, Surgery Reports, Vital Signs, Health Summaries (CLE13), Health Summaries (STLSQA), and Health Summaries (CHYSQA). The main area shows the 'Patient Selection' section with a table of sites. The table has columns: Site Name, Patient Name, SSN, DOB, Deceased Date, Sensitivity, and Last Seen. The sites listed are CLE13 (CLE13), HDR (HDR), STLSQA (STLSQA), and CHYSQA (CHYSQA). Below the table, there's a note about a stand-alone version of VistAWeb and a link to 'Click here to see more on VistaWeb'. At the bottom, there's a footer with version information: 'Version 5.0.0.133.6.26.2006 Date last updated: 6/26/2006'.

Expanded List of All Reports

A complete list of all data elements retrieved by VistAWeb is shown below. The list is very similar to the list of reports on the Reports tab in CPRS and operates in the same manner. Entries preceded by a plus sign (+) may be expanded to show sub-reports by clicking the mouse on the plus sign (+). Expanded lists can be collapsed by clicking the mouse on the minus sign (–).

Data elements and reports that are preceded by an asterisk (*) will include Department of Defense data, whenever available, if the data has been entered into the system. Data elements preceded by a percent sign (%) may take a few extra seconds to download. See the sample list below; note, however, the list is typically displayed down the left side of the screen but has been condensed below to consolidate it into a single screen capture.

Figure 22: Expanded List of Reports



Note: Vitals data entered through Home Telehealth is now shown in the Vitals report. Data coming from Home Telehealth is designated in the Site column of the Vitals report as HT. See the example under [Data Grid](#).

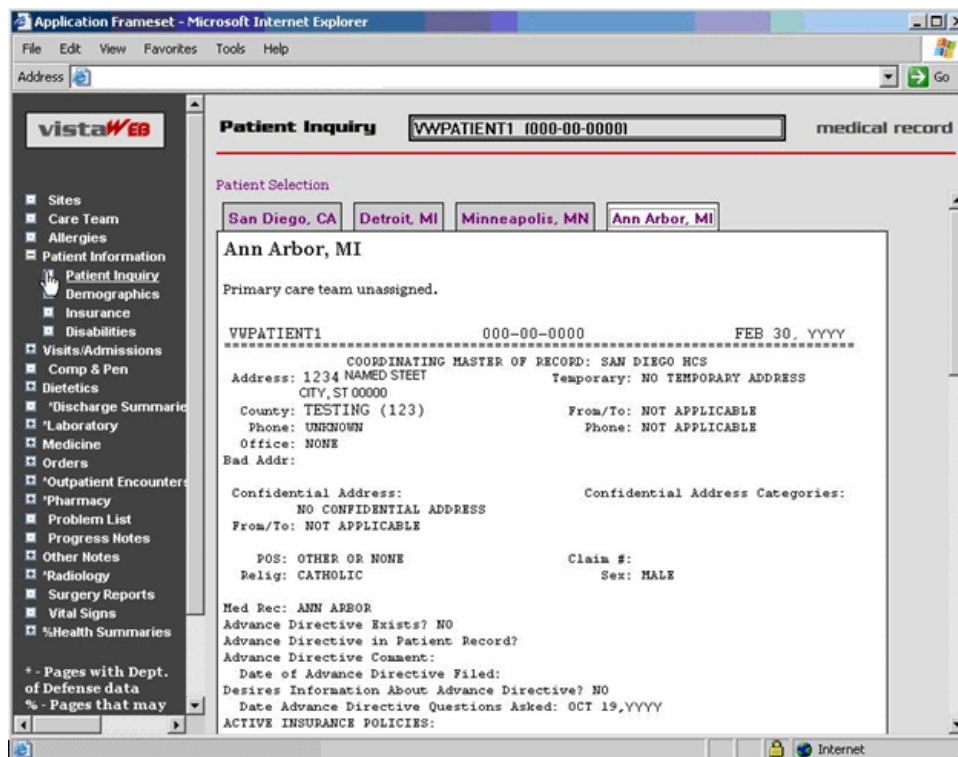
Report Examples

There are over 80 different reports available in VistAWeb. A representative sampling is presented here to demonstrate the different types of reports and formatting options.

Text Reports

Text reports are the most basic of all reports available to users. Text is displayed in a non-interactive mode and is very similar to the corresponding reports found in CPRS from the Reports tab. One example of a Text report is the Patient Inquiry report. All site data is retrieved for the desired report selected, and the patient's data for the associated site is placed within the tab from where the data was retrieved. In the example below, there are four tabs: **San Diego, CA**, **Detroit, MI**, **Minneapolis, MN** and **Ann Arbor, MI**. To view data retrieved from **Ann Arbor, MI** for the selected patient, click the mouse on the **Ann Arbor, MI** tab. This behavior is true for all site tabs where a patient's data has been retrieved.

Figure 23: Patient Inquiry Text Report



Text Report with Date Range Option

Some reports provide you with the option to specify a time period or date range and the number records to return. In this example report of Progress Notes, the initial default query is performed for a one-year time period and the maximum number of notes (plus associated addenda) per site to return is defaulted to 50. You may select a different time period or enter a From/To date range and you may specify a different number of notes to return. Click the mouse on the Query button to run the report for the new time period or date range and number of notes. Note that if the default number is deleted, and either nothing is entered or a 0 (Zero) is entered, all notes and associated addenda within the specified time period will be displayed.

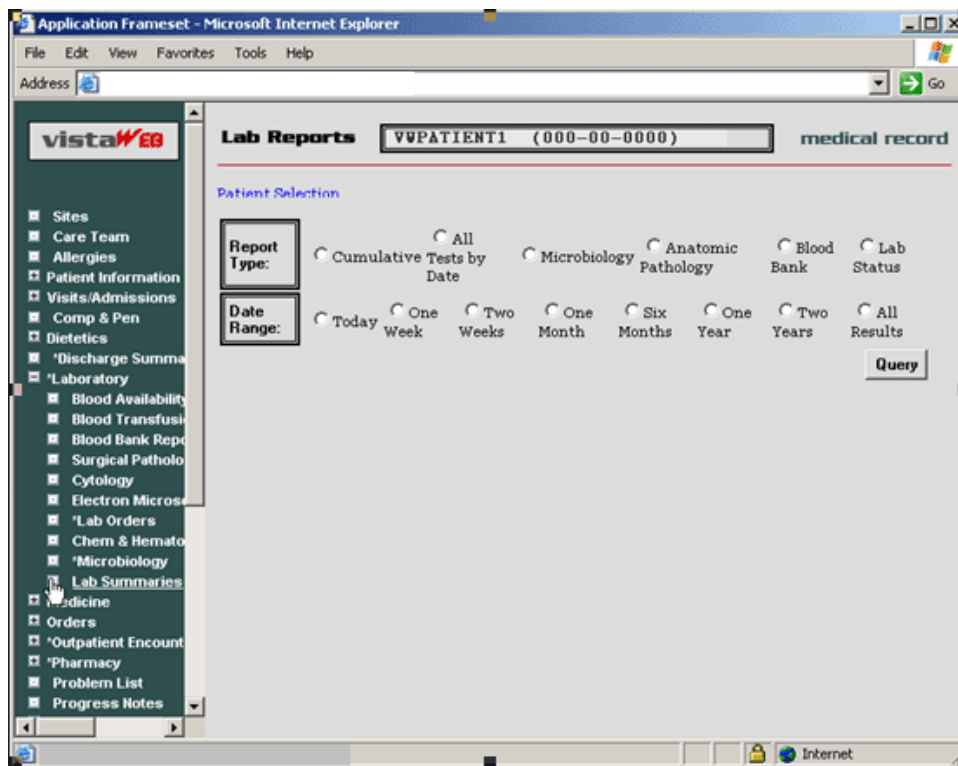
Figure 24: Progress Notes Report with Date Range, Number, and Query

The screenshot shows the VistAWeb interface for the Progress Notes report. On the left is a sidebar with a menu of medical record categories: Sites, Care Team, Allergies, Appointments, Patient Information, Visits/Admissions, Dietetics, Discharge Summaries, Laboratory, Medicine, Orders, Outpatient Encounters/GAF, Pharmacy, Problem List, Progress Notes (highlighted), Other Notes, Radiology, and Surgery Reports. The main header displays 'Progress Notes' and the patient name 'TESTPATIENT.CM ONE (000-00-)'. Below the header, there is a 'Patient Selection' section with a note: 'This page uses pop-up windows. Click here for help on enabling pop-ups.' The search area includes a 'Date Range' section with radio buttons for Today, One Week, Two Weeks, One Month, Six Months, One Year (selected), and Two Years. Below this are input fields for 'From: (mm/dd/yyyy)' and 'To: (mm/dd/yyyy)', a 'Number' field set to 50, and a 'Query' button. A message states: 'A maximum of 50 notes per site (plus associated addendums) will be displayed regardless of the number of notes available within the specified date range.' The search results area shows 'No progress notes were found'.

Predefined Filtering and Date Range

Some reports require you to enter the date range before the report will appear. This is the case for queries that have the potential to return very large amounts of data or where filtering the data lends usability to the report. Summaries, such as Discharge, Lab, some Order summaries, and both of the Med Admin Hx (BCMA) and Med Admin Log (BCMA) reports, tend to generate large volumes of data. Narrowing the date range for a report for a patient's summary data may improve the data retrieval performance time. Some reports that do not require a date range include, but are not limited to, the following: Sites, Care Team, Appointments, Patient Inquiry, Patient Demographics, Patient Insurance, Dietetics Profile, Blood Bank, Daily Order Summary, Medications, All Outpatient, Outpatient Rx Profile, All IV, Imaging, and Vital Signs.

Figure 25: Date Range for Lab and Other Large Volume Reports



Data Grid

The Data Grid report presents data in the form of a grid or table. The example Vital Signs report below has a date range option. Most data tables may be sorted in multiple ways. The underlined column headers indicate which columns may be used for sorting. In the example below, sort by any of the underlined headers. Numerical data will be presented in descending numerical order, highest to lowest or latest date to earliest date, depending on the column selected. The other columns will be reordered based on how the selected column is ordered, for example if temperature were selected for sorting, the sort order of dates would no longer be chronologically latest to earliest. Likewise, if an alphabetical column is selected for sorting, it will sort from A to Z and all the other columns will be reordered accordingly.

Figure 26: Vital Sign Report Presented as Table

Logoff

Sites

Care Team

Allergies

Appointments

Patient Information

Visits/Admissions

Dietetics

Discharge Summaries

Laboratory

Medicine

Orders

Outpatient Encounters/GAF

Pharmacy

Problem List

Progress Notes

Other Notes

Radiology

Surgery Reports

Vital Signs

Health Summaries (CLE13)

Health Summaries (STLSQA)

Health Summaries (CHYSQA)

Pages with Dept. of Defense data

Pages that may take several seconds

Warning! Avoid using "Back" button

Vital Signs

medical record

Patient Selection

This page uses pop-up windows. [Click here for help on enabling pop-ups.](#)

Show Graphs

Date Range:

☐ Today
☐ One Week
☐ Two Weeks
☐ One Month
☐ Six Months
☒ One Year
☐ Two Years
☐ Use From, To Dates

From:

To:

(mm/dd/yyyy)

Query

View Details	Date	Temperature	Pulse	Respiration	SBP	DBP	Ht	Wt	Pain	Pulse Oximetry	Blood Glucose	Site
View Details	12/22/2005 10:36:00	100	66	40	120	80						ST. LOUIS MO VAMC-JB DIVISION*
View Details	12/22/2005 10:35:00	100	66	40	120	80						ST. LOUIS MO VAMC-JB DIVISION*
View Details	11/28/2005 11:18:00	100	62	40	125	77	65	140	0			CHEYENNE VAMC*
View Details	11/08/2005 11:14:00	102	62	40	121	80	65	140	0	92		CLEVELAND VAMC*
View Details	11/08/2005 09:01:00	101.1	62	42	121	78	65	140	0			CHEYENNE VAMC*
View Details	10/12/2005 15:51:00	100										ST. LOUIS MO VAMC-JC DIVISION*
View Details	09/27/2005 17:25:00						427			201		HT
View Details	09/27/2005 17:02:00	99.1										HT
View Details	09/27/2005 16:55:00	99.1										HT
View Details	09/22/2005 09:50:00	98	65	50	150	95	72	210	0			ST. LOUIS MO VAMC-JC DIVISION*
View Details	09/22/2005 09:35:00	100	80	45	140	90	72	200	0			ST. LOUIS MO VAMC-JC DIVISION*
View Details	09/07/2005 15:57:00	99	99	40	99	79	79	219	9			ST. LOUIS MO VAMC-JC DIVISION*
View Details	09/01/2005 17:51:00	98.8	62	52	142	92	79	210	2			ST. LOUIS MO VAMC-JC DIVISION*
View Details	09/01/2005 13:00:00	98.7	61	51	141	91	78	209	1			ST. LOUIS MO VAMC-JC DIVISION*
View Details	08/03/2005 14:16:00	98.6	60	50	140	90	77	208	0			ST. LOUIS MO VAMC-JC DIVISION*
View Details	07/27/2005 09:33:00	100	75	40	120	80	76	206				ST. LOUIS MO VAMC-JC DIVISION*
View Details	07/22/2005 16:07:00	104	95	45	180	100	76	200	7			ST. LOUIS MO VAMC-JC DIVISION*
View Details	07/21/2005 15:28:00	98.6	40	28	300	100	12	660	10			ST. LOUIS MO VAMC-JC DIVISION*
View Details	07/21/2005 09:50:00	98.6	65		140	90	60	150				ST. LOUIS MO VAMC-JB DIVISION*

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In the previous screen capture, note that three of the Site column listings display HT as the site where the vitals were taken. The HT indicates the data was supplied through the Home Telehealth interface.

When you select View Details from the Vital Signs page, additional information is provided about the method of data entry, qualifiers, vitals measuring devices, and that data standardization has been accomplished for vital signs.

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VistAWeb 5.0 (Patch WEBV*1*7)

February 2005
Revised July 2006

Figure 27: View Details of Vital Signs Report

Vital Signs for 07/07/2005 08:00:00

Category	Result	Units	Method	Qualifier	Device	Standardized
PULSE OXIMETRY	96	%	DEVICE ENTERED	SPO2	Telehealth Viterion, Viterion 500, OXIMETER(Ver22)	S
PULSE	66	beats/min	DEVICE ENTERED	LEAD	Telehealth Viterion, Viterion 500, OXIMETER(Ver22)	S
BLOOD PRESSURE	117/77	mmHg	DEVICE ENTERED	CUFF	Telehealth Viterion, Viterion 500, MEM-716IT(Ver22)	S
PULSE	77	beats/min	DEVICE ENTERED	LEAD	Telehealth Viterion, Viterion 500, MEM-716IT(Ver22)	S
Pain	2	Verbal Numeric Analog Scale	SELF ENTERED	VERBAL	Telehealth Viterion	S
Temperature	98.7	F	DEVICE ENTERED	ORAL	Telehealth Viterion, Viterion 500, MC-215IT(Ver22)	S
WEIGHT	187	Pounds	DEVICE ENTERED	STANDING	Telehealth Viterion, Viterion 500, UC-300(Ver22)	S
BLOOD GLUCOSE	136	mg/dl	DEVICE ENTERED		Telehealth Viterion, Viterion 500, Accusoma Elite XL(2901B)(Ver22)	S

Data Grid with Copy to Clipboard Option

The following is an example of a Medications report with an option to copy data to the clipboard. Providers often find it useful to copy lists of active and suspended medications to a patient note. When you click the mouse on the Copy to Clipboard button, the list of Active and Suspended medications is automatically copied to the clipboard and grouped by Status. Discontinued and expired medications are not copied. The list can be pasted into another document or a Progress Note within CPRS (see the next screen capture for an example).

Figure 28: Copy to Clipboard

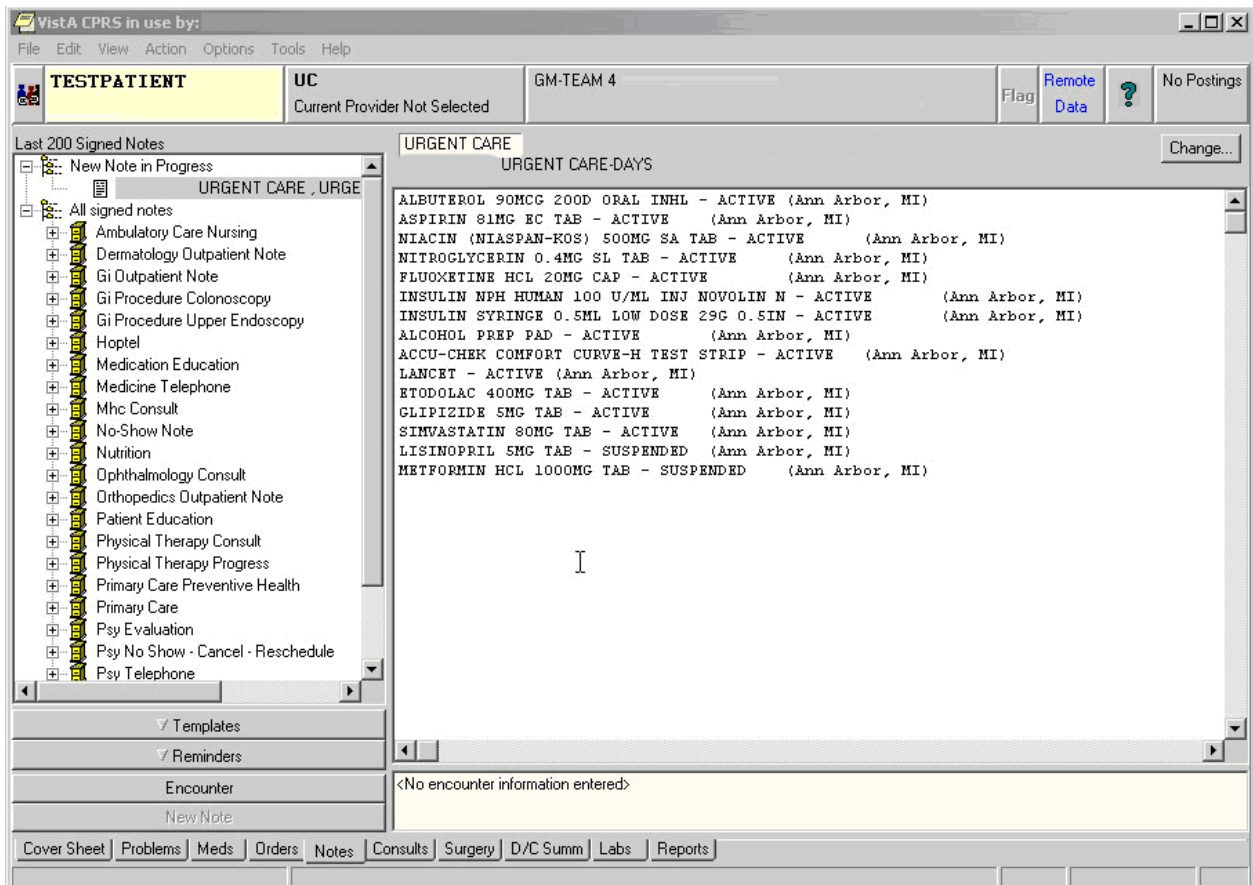
The screenshot shows the VistAWeb interface for a patient's medical record. The 'Medications' report is displayed, showing a list of medications grouped by status. A 'Copy to Clipboard' button is visible above the list. The list includes medications like ASPIRIN, GUAFENESIN, HYDROCHLOROTHAZIDE, OMEPRAZOLE, PREDNISOLONE ACETATE, WARFARIN, and NAPROXEN, with columns for medication name, status, in/outpatient status, type, and site.

View Details	Medication	Status	In/Outpatient	Type	Site
View Detail	ASPIRIN 25MG/DIPYRIDAMOLE 200MG SA CAP	ACTIVE	OUT	Rx	STLSQA
View Detail	GUAFENESIN 100MG/5ML SYRUP	ACTIVE	OUT	Rx	CHYSQA
View Detail	HYDROCHLOROTHAZIDE 25MG TAB	ACTIVE	OUT	Rx	CHYSQA
View Detail	OMEPRAZOLE 20MG SA CAP	ACTIVE	OUT	Rx	CHYSQA
View Detail	PREDNISOLONE ACETATE 0.12% OPH SUSP	ACTIVE	OUT	Rx	CHYSQA
View Detail	WARFARIN (COUMADIN) NA 1MG (PINK) TAB	ACTIVE	OUT	Rx	CHYSQA
View Detail	ASPIRIN 325MG BUFFERED TAB	ACTIVE/SUSP	OUT	Rx	CHYSQA
View Detail	ATENOLOL 100MG TAB	ACTIVE/SUSP	OUT	Rx	STLSQA
View Detail	ERYTHROMYCIN STEARATE 250MG TAB	ACTIVE/SUSP	OUT	Rx	STLSQA
View Detail	GG 600/PSEUDOEPHEDRINE 120MG SA TAB	ACTIVE/SUSP	OUT	Rx	STLSQA
View Detail	PENICILLIN VK 250MG TAB	ACTIVE/SUSP	OUT	Rx	STLSQA
View Detail	RANITIDINE HCL 150MG TAB	ACTIVE/SUSP	OUT	Rx	CHYSQA
View Detail	ASPIRIN 81MG EC TAB	DISCONTINUED	OUT	Rx	STLSQA
View Detail	NAPROXEN 250MG TAB	DISCONTINUED	OUT	Rx	STLSQA
View Detail	NAPROXEN 250MG TAB	DISCONTINUED	OUT	Rx	CHYSQA
View Detail	NAPROXEN 250MG TAB	DISCONTINUED	OUT	Rx	CHYSQA

Below the table is a [back to top](#) link.

The following screen capture shows active and suspended medications from a Medications report grouped by Status and pasted into a CPRS note.

Figure 29: CPRS – Medications Pasted into Progress Note from VistAWeb



Data Grid with View Detail

The Data Grid with a View Detail report column option permits you to view additional detail about a selected item in a row. In this example, Progress Notes titles are listed in VistAWeb. To view the actual text of the note, click the mouse on View Detail for the desired progress note.

Figure 30: Progress Notes

Progress Notes TESTPATIENT, PEOM ONE (000-00-) medical record

Patient Selection This page uses pop-up windows. [Click here for help on enabling pop-ups.](#)

Date Range: ☐ Today ☐ One Week ☐ Two Weeks ☐ One Month ☐ Six Months ☐ One Year ☐ Two Years

From: (mm/dd/yyyy) 1/1/2004 To: (mm/dd/yyyy) 1/1/2005 Number: 50 [Query](#)

A maximum of 50 notes per site (plus associated addendums) will be displayed regardless of the number of notes available within the specified date range.

View Details	Date	Title	Author	Location	Site
View Detail	10/21/2004 11:55	NURSING NOTE		L FLU	CLE13
View Detail	09/27/2004 09:29	CBOC TELEPHONE NOTE		L TELEPHONE	CLE13
View Detail	08/26/2004 09:40	LORAIN PRIMARY CARE PROGRESS NOTE		L PCM/YALAMANCHILI	CLE13
View Detail	08/26/2004 09:13	NURSING NOTE		L PCM/YALAMANCHILI	CLE13
View Detail	04/19/2004 15:53	CBOC TELEPHONE NOTE		L TELEPHONE	CLE13
View Detail	03/03/2004 11:18	Addendum to CBOC TELEPHONE NOTE		L TELEPHONE	CLE13
View Detail	03/03/2004 10:43	CBOC TELEPHONE NOTE		L TELEPHONE	CLE13
View Detail	02/24/2004 08:19	LORAIN PRIMARY CARE PROGRESS NOTE		L PCM/YALAMANCHILI	CLE13
View Detail	02/24/2004 07:46	NURSING NOTE		L PCM/YALAMANCHILI	CLE13

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The detail of the selected note would appear in a pop-up box, represented in the example below, which may be printed or closed using the mouse to click on either option.

Figure 31: View Details of Progress Note

View Details -- Web Page Dialog

Type: R = regular

ACTIVITY:
Assistance: S = self
Type:
Up ad lib
BRP

HYGIENE:
Assistance: S = self

ELIMINATION:
Urine: self
Stool: none

LOC : alert, oriented, [left](#)

RESPIRATORY:
Not applicable

SKIN:
Not applicable

SAFETY:
Call light within reach
Bed in low position
Protective Devices : No
If yes, please complete RESTRAINT FLOWSHEET.

PROGRESS NOTE: Has (L) subclavian Groshong intact. Flagyl PO given. Slept well, no complaints offered.

/es/ CPRS, PROVIDER ONE
LPN
Signed: _____

User Class: Nursing Service (10/01/1995 to present)

[back to top](#) [Print](#) [Close](#)